


# New Bill Format for AEP's Michigan Customers

The illustration below shows a typical unbundled bill for an AEP residential customer. The illustration indicates where you can find essential information about your account and service. Some information on your bill may differ depending on the information that pertains to your specific account(s). Bills also will differ somewhat for commercial and industrial accounts. Please contact AEP whenever you have questions about your bill.

## SAMPLE AEP RESIDENTIAL BILL



PO BOX 24401  
CANTON, OH 44701-4401  
049-999-999-9-9 CYC 11

**Total Amount Due . . . . . \$XX.XX**  
**Due Mar 04, Add \$X.XX After This Date**

**AMOUNT YOU PAY and DUE DATE** and additional amount you pay after due date.

**BILL STUB** to be returned to the company with your payment.

**CUSTOMER INFORMATION** shows your name, service address, account number, billing date and a telephone number for questions about AEP billing charges or service, or to report an outage. For customers who have switched to another electric supplier, two telephone numbers will be displayed, and the supplier and contact information will be listed in the Messages section on page 2 of the bill.

**PREVIOUS CHARGES** shows your payments and any other activity on your account since the last bill.

**CURRENT AEP CHARGES** shows the service delivery identifier (SDI) of each point of delivery, and charges for the generation services associated with the production of electricity, power supply cost recovery and open access (OATT) transmission services. These are the AEP charges you would compare with an offer from an alternative electric supplier. Customers who switch electric suppliers may see charges for generation and OATT transmission service in a separate AEP bill section detailing alternative electric supplier charges or on a separate billing from the supplier.

Current AEP Charges also shows charges for the delivery of electricity to your home or business including retail transmission services, distribution services, the monthly service charge, the AEP/CSW net merger savings rider credit, the nuclear decommissioning surcharge related to the Cook Nuclear Plant, the MI customer education surcharge and state sales tax. Customers will continue to see these delivery services line items whether generation service is taken from AEP or an alternative electric supplier.

Your AEP electric bills prior to January 2002 consisted of these generation and delivery charges, with the exception of the MI customer education surcharge. The MI customer education surcharge is a new line item required by the Michigan Public Service Commission to fund the Michigan Energy Choice Program under Michigan Public Act 141, the "Customer Choice and Electric Reliability Act."

Make Check Payable To:  
049-999-999-9-9 CYC 11  
AMERICAN ELECTRIC POWER  
P.O. BOX 24407  
CANTON OHIO 44701-4407

MI CONSUMER  
123 ANY ADDRESS  
ANY CITY, MI 99999-9999

00006105000006105010000000001099999999931011602002111707

Amount Enclosed  XXXXX  
Please tear on dotted line and return top portion with your payment

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**SERVICE AT:**  
MI CONSUMER  
123 ANY ADDRESS  
ANY CITY, MI 99999-9999

For Billing, Outage or Service Inquiries, Call:  
1-800-311-6424

Account Number  
049-999-999-9-9


Billing Date 02/13/02  
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PREVIOUS CHARGES	Account Balance	Amount Due
Total Amount Due at Last Billing	\$ XX.XX	
Payment 02/10/02 - Thank You	XX.XX	CR
Previous Balance	\$ XX.XX	\$ XX.XX

**CURRENT AEP CHARGES (1-800-311-6424)**  
02/13/02 Tariff 016 - RESIDENTIAL SERVICE  
Service Delivery Identifier Number - 1234-5678-9012-3456-7

Generation Services	\$ XX.XX	
Power Supply Cost Recovery	X.XX	
OATT Transmission Services	X.XX	
Retail Transmission Services	X.XX	
Distribution Services	XX.XX	
Monthly Service Charge	X.XX	
AEP/CSW Net Merger Savngs Rider	X.XX	
Nuclear Decommissioning Surcharge	X.XX	
MI Customer Education Surcharge	X.XX	
State Sales Tax	X.XX	
Current AEP Charges Due	\$ XX.XX	\$ XX.XX

**Total Amount Due . . . . . \$XX.XX**  
**Due Mar 04, Add \$X.XX After This Date**



Rates available on Request

See other side for important information

Indiana Michigan Power is authorized to transact business in Michigan as American Electric Power

**AMOUNT YOU PAY and DUE DATE** and additional amount you pay after due date.